

AUTO/TRAIN

WHAT IF YOU
COULD TAKE YOUR
CAR ON HOLIDAY
WITH YOU?



TRAVEL WITH PEACE OF MIND

With the Auto/Train service, your car or motorbike can travel by train.

You make your own way to your destination and pick up your vehicle when you get there.

Travel with peace of mind and forget about the stress of the road and long journeys.



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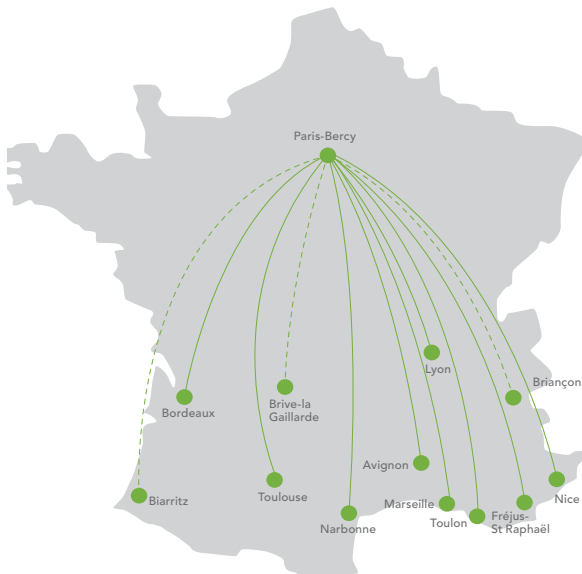
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DESTINATIONS

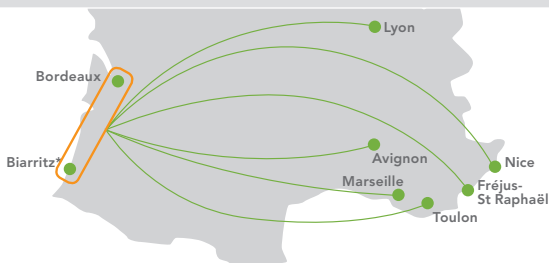
FROM PARIS TO THE REST OF FRANCE



- All year round
- - - Paris <> Brive-la Gaillarde and Biarritz from 15th April to 1st October 2016
- Paris <> Briançon from 15th June to 10th September 2016

OTHER ROUTES IN FRANCE

For information and bookings, call 00 33 892 35 35 35 (cost of an international call) and say « Auto/Train ».



* Biarritz to Province from 15th April to 1st October 2016



THE ADVANTAGES OF THE AUTO/TRAIN

- **THE SECURITY ADVANTAGE:**
the anti-fatigue and anti-stress solution over long distances.
- **PRACTICAL FOR LUGGAGE:**
you can put all your luggage in your car, even the larger items.
See conditions on page 17.
- **ECONOMICAL:**
save money on petrol, tolls, kilometres that your car has not travelled and the spare parts you'll change less often.
- **FLEXIBLE:**
your vehicle may be left or collected by you or a person of your choice.
- **ECOLOGICAL**



Choose the Auto/Train and use eco-friendly travel. You'll be saving the environment.

Example of CO₂ footprint for a car journey from Paris to Nice*:

- by road: 83 kg
- with Auto/Train: 7.8 kg

* Estimation of CO₂ emissions per vehicle carried. To find out more about the calculations, visit snfcf.com.

HOW IT WORKS

Send your vehicle by train and arrive at your destination fully rested.

AUTO/TRAIN IS THE GUARANTEE OF A PEACEFUL JOURNEY:



1

You can drop-off or have someone else drop-off your car, motorbike, scooter, quad bike or sidecar at the departure Auto/Train station.

2

Your vehicle travels overnight.

3

You collect your vehicle or have it collected at your Auto/Train destination station.

Travel to your destination however you like: high-speed train, INTERCITES train or a night train, or you can send your car somewhere without following it.



SAVE TIME!

AVOID GOING TO THE AUTO/TRAIN STATION TO LEAVE OR COLLECT YOUR CAR; A CHAUFFEUR SERVICE CAN TAKE CARE OF THAT FOR YOU.

See conditions on page 16.

BOOKINGS

➤ WHEN TO BOOK

UP TO 7 MONTHS IN ADVANCE AND UNTIL THE DAY OF DEPARTURE:

- For travel up to 30th June 2016, tickets go on sale 6 months prior to travel date.
- For travel between 1st July and 28th August 2016, tickets go on sale on 2nd February 2016.
- For travel between 29th August and 10th December 2016, tickets go on sale 6 months prior to travel date.

➤ HOW TO BOOK

- Online at www.autotrain.voyages-sncf.com
- In stations, SNCF shops and SNCF approved travel agencies.
- By calling 00 33 892 35 35 35 (cost of an international call) and saying « Auto/Train ». This service operates daily from 7am to 10pm.



AUTO/TRAIN PRICES⁽⁶⁾



➤ PRICES FOR ROUTES FROM PARIS⁽¹⁾


	PREM'S FARE ⁽²⁾	ECO FARE	LOISIR FARE	FLEXI FARE
	lowest fare	35% off highest fare	20% off highest fare	highest fare
	STANDARD SIZE VEHICLE (SSV) 			
Paris - Bercy				
Avignon - Sud	€119	€159	€196	€245
Biarritz	€119	€173	€213	€268
Bordeaux	€119	€145	€179	€224
Briançon	€119	€170	€210	€263
Brive	€119	€134	€164	€206
Fréjus-St-Raphaël	€119	€183	€226	€282
Lyon-Perrache	€119	€134	€164	€206
Marseille-St-Charles	€119	€173	€213	€268
Narbonne	€119	€173	€213	€268
Nice	€119	€188	€231	€289
Toulon	€119	€179	€221	€276
Toulouse	€119	€156	€193	€241
MOTORBIKE/SCOOTER 				
Avignon - Sud	€99	€109	€135	€168
Biarritz	€99	€118	€146	€183
Bordeaux	€99	€102	125 €	€157
Briançon	€99	€118	€145	€182
Brive	€99	€103	€126	€158
Fréjus-St-Raphaël	€99	€127	€157	€196
Lyon-Perrache	€99	€103	€126	€158
Marseille-St-Charles	€99	€121	€149	€187
Narbonne	€99	€121	€149	€187
Nice	€99	€132	€161	€202
Toulon	€99	€126	€155	€194
Toulouse	€99	€109	€135	€168

(1) Prices valid from 16th October 2014.

(2) Prem's Fare prices valid from 15th January 2013. €99 for a motorbike or a scooter and €119 for a car such as a Standard Size Vehicle or a Large Size Vehicle, valid for one journey to an Auto/Train destination, on certain days and in certain trains. Available from the first day of ticket sales and up to 21 days prior to the departure date, subject to availability for these fares. Tickets are non refundable, non exchangeable. This offer cannot be used in conjunction with any other offer or an SNCF reduced fare.

➤ PRICES FOR OTHER ROUTES IN FRANCE⁽³⁾ ONLY ON 00 33 892 35 35 35 (COST OF AN INTERNATIONAL CALL, SAY "AUTO/TRAIN")

		FLEXI FARES	
		SSV ⁽⁴⁾ 	MOTORBIKE / SCOOTER 
Bordeaux	Avignon - Sud	€267	€188
	Fréjus-St-Raphaël	€299	€209
	Lyon-Perrache	€275	€194
	Marseille-St-Charles	€281	€198
	Nice	€309	€216
Toulon	€290	€204	
Biarritz	Avignon - Sud	€275	€194
	Fréjus-St-Raphaël	€307	€215
	Lyon-Perrache	€283	€200
	Marseille-St-Charles	€289	€204
	Nice	€317	€222
	Toulon	€298	€210

+ **NOTE** the price for large size vehicles (LSV) is an additional €15 (excluding PREM'S) on top of the Flexi for SSVs (Standard Size Vehicle). 

➤ EXCHANGE AND REFUND CONDITIONS

I WOULD LIKE TO TRAVEL	AT THE RIGHT FARE FOR ME	EXCHANGE AND REFUND CONDITIONS		
		Until the day before train departure	The day of train departure	After train departure
WITH THE BEST FARE	PREM'S FARE Numbers limited, offer applicable to certain destinations and certain trains only	Non exchangeable, non refundable.		
WITH REDUCTIONS AND EASY WAYS TO EXCHANGE	ECO AND LOISIR FARES 2 reduction levels when booking early	Free exchange. Refund of up to 50% of the cost of the ticket.	Non exchangeable, non refundable.	
WITH MAXIMUM FLEXIBILITY	FLEXI FARE Prices that give you flexibility for your travel dates	Free exchange and refund.	Exchange and refund up to 50% of the cost of the ticket.	Non exchangeable, non refundable.

(3) Prices valid from 14th December 2014.

(4) Standard Size Vehicle.

Sidecar and quad bike = SSV price

Price for a trailer in addition to a car = €99.

(5) 00 33 892 35 35 35 (cost of an international call).

(6) Prices are shown in Euros but are booked in GBP in the United Kingdom.

VEHICLES AUTHORISED AND APPROVAL CRITERIA

90% OF THE CARS IN FRANCE ARE ACCEPTED ON THE AUTO/TRAIN.

VEHICLES MUST HAVE A REGISTERED NUMBER PLATE, BE IN GOOD CONDITION AND UNDAMAGED.

CARS MUST RESPECT THE FOLLOWING SIZE CRITERIA:

- overall width: less than or equal to 2.50m;
- width off the outside edge of the tyres: less than or equal to 1.90m;
- ground clearance: greater than or equal to 0.10m;
- empty weight over 350kg;
- loaded weight below 2.5t.

TO FIND OUT IF YOUR VEHICLE IS AUTHORISED TO TRAVEL ON THE AUTO/TRAIN, THERE ARE 3 POSSIBILITIES:

- Visit www.autotrain.voyages-sncf.com
- Visit a train station, SNCF shops or an SNCF approved travel agency
- Call 00 33 892 35 35 35 (cost of an international call) and say « Auto/Train ».



UNAUTHORISED VEHICLES WILL BE SYSTEMATICALLY REFUSED BOARDING, EVEN IF A TICKET HAS BEEN PURCHASED.

➤ CARS TRAVELLING BY THE AUTO/TRAIN ARE RANKED IN 2 CATEGORIES:



STANDARD SIZED VEHICLES (SSV)



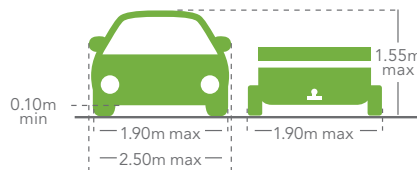
LARGE SIZE VEHICLES (LSV)



STANDARD SIZED VEHICLES (SSV):

covering saloon cars, licence-free cars, sidecars, quad bikes and trikes (up to 1.55m in height).

They must meet the following criteria:



maximum length of the trailer: 3.80m, including tow bar.

IF YOU HAVE A TRAILER:

- It must have a tonneau cover.
- Motorbikes or jet-skis are not allowed in trailers.
- LSVs cannot be attached to a trailer.



LARGE SIZE VEHICLES (LSV)

These vehicles that are over 1.55m in height are accepted (except going to and from Briançon) depending on the model. Large size vehicles include, as an example: Crossover, SUV, 4x4, people carriers, limousines, trucks without a tonneau cover.



TWO AND THREE-WHEEL MOTORBIKES

Two and three-wheel motorbikes and scooters (apart from mopeds) are accepted from 49.6cc if they are no higher than 1.55m and if their ground clearance is at least 0.10m. They must respect the same width criteria as cars and have a registered number plate.

Any windscreens over 1.55m high must be removed by you before the vehicle is loaded on the train. Motorbikes or scooters in cars are not authorised.



VEHICLES UNAUTHORISED TO TRAVEL ON THE AUTO/TRAIN

- Modified cars or cars with particular characteristics (spoilers, wide tyres...);
- With doors that open vertically;
- With soft tops, for cars above 1.55m in height (soft top, canvas, canvas roof...);
- With soft top for cars whose height is less than 1.55m (top, cover, canvas roof not securely fastened...).

AUTO/TRAIN: STEP BY STEP

From buying your Auto/Train ticket to picking up your car.



BUYING YOUR AUTO/TRAIN TICKET

- **BOOKING AT TRAIN STATION, SNCF SHOPS AND SNCF APPROVED TRAVEL AGENCIES, CALL 00 33 892 35 35 35 (COST OF AN INTERNATIONAL CALL) OR VISIT www.autotrain.voyages-sncf.com⁽¹⁾**
To buy an Auto/Train ticket on the date of departure, after 12 o'clock, you should apply in person at the passenger station of the Auto/Train town of departure (subject to availability).
- **INDICATE THE VEHICLE TYPE** (car, motorbike, scooter, quad bike or sidecar). If you buy a ticket for your car, **enter the make, model and registration year** (you'll find it on your car documentation). This will help confirm your car's approval and the price corresponding to your car's category (see page 8). A car that does not comply with its category can only be accepted after further payment, subject to its category and subject to availability.
- **ENTER YOUR CONTACT DETAILS**, preferably with a mobile phone number. We can then let you know if there are any problems (engineering works that may change times, etc.).
- **IF YOU ARE TRAVELLING WITH BIKES, A WINDSURF, A CANOE OR A ROOF BOX**, you can book a space for it when buying your ticket.
- **IF YOU ARE CATCHING A FERRY IN MARSEILLE, TOULON OR NICE**, we recommend booking a crossing in the early evening.

(1) For tracking your order, please call 00 33 980 98 36 35 (standard call rate).



AT EACH DEPARTURE/ARRIVAL

- To find the exact location of your Auto/Train departure station, as well as its opening days and times, take a look at the maps on pages 21 to 47.

The date and times of acceptance and availability of vehicles are written on your Auto/Train ticket.

- **FOR REGIONAL AUTO/TRAIN STATIONS**, vehicle deliveries and collections are possible daily, but only during the periods stated on page 17. No vehicle deliveries or collections may be made outside these periods.
- **FOR THE PARIS BERCY AUTO/TRAIN STATION**, vehicle deliveries and collections are possible daily during opening hours (see page 21). Beyond the next day after your arrival, you will be charged a parking fee (see page 17).



ACCEPTING YOUR VEHICLE

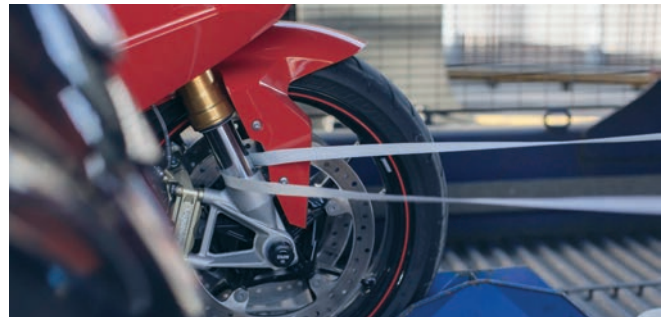
- At the Auto/Train station, a welcome staff will check your Auto/Train ticket. It will take around 45 minutes for your vehicle to be checked in (depending on how busy the station is).
- A welcome staff will draw up a statement of vehicle recognition⁽¹⁾ as proof of its condition before loading. This document will be signed by you and the welcome staff.
- **When your car has been accepted, member of the welcome staff will ask you to present your travel tickets, if you are travelling by train to the same destination.**

For safety reasons, you must:

FOR CARS:

- Close your sunroof, boot, tailgate, doors and windows;
- Retract the radio aerial and any aerials for accessories (GPS, car radio) and remove other valuable items;
- Remove any luggage from the roof-rack and empty your roof box;
- Take down the roof-rack;
- Give your keys and the code to your security device (if you have one) to the welcome staff;
- Give any specific instructions about driving your vehicle.

If these conditions are not met, your vehicle may not be accepted.



FOR MOTORBIKES:

- Put your luggage in a top-box that can be locked, if you have one. If you do not, no luggage or helmet attached to your motorbike will be accepted.
- Remove anti-theft devices.
- Remove the windscreen if it is higher than 1.55m.



KEEP A SPARE SET OF KEYS WITH YOU.

Tell a member of the welcome staff if you would like someone else to pick up your vehicle at its destination. If this is the case, you will have to complete a "vehicle transportation only" form available from the Auto/Train welcome staff.



COLLECTING YOUR VEHICLE

To find the location of your Auto/Train destination station, take a look at the maps on pages 21 to 47 or simply follow the directions from the passenger train station. At the Auto/Train station, member of the welcome staff will check your ticket and give you your keys. If another person is picking up your vehicle⁽¹⁾, he will be asked for ID⁽²⁾.

(1) With power of authority for a company car.

(2) Or an extract from the commercial register for a company car, no more than 3 months old.

EXTRA SERVICES



➤ CHAUFFEUR SERVICE

SAVE TIME

- For added comfort, a chauffeur can take your car to or from a Auto/Train Station. Service starts at €43⁽¹⁾.
- Service subject to a quote for long distances from or to Great Britain, Corsica, Lille, Strasbourg...
- **Book on www.autotrainservicevoiturier.fr** or contact our partner Fullcar Services by Feedback on⁽²⁾:

0 892 02 44 90

Service charge 0.40 €/min
+ call charge

from 9am to 6pm
from Monday to Friday from 1st October 2015 to 29th
February 2016, from Monday to Sunday from 1st March
to 30th September 2016 and from Monday to Friday from
1st October to 28th February 2017.



➤ FREE SHUTTLE BUSES



The Auto/Train stations at Paris Bercy, Avignon, Fréjus, St-Raphaël and Narbonne are quite far from the passenger train stations. **We have a free shuttle bus service synchronized with passenger trains.** The times of the Auto/Train shuttles are on pages 21 to 47.

➤ CHARGING FOR ELECTRIC CARS

Auto/Train Paris Bercy Station has a quick charging station for electric vehicles that meet the CHAdeMO DC standards and AC Standard using the Auto/Train service.
Information 00 33 1 53 33 60 11.

(1) Prices valid at 13th December 2015.

(2) Telephone number valid at 13th December 2015.

➤ PARKING

AUTO/TRAIN STATIONS OUTSIDE REGION:

- **23th June to 8th September 2016:** Auto/Train stations at Avignon, Fréjus St-Raphaël, Marseille, Narbonne, Nice and Toulon are open daily.
- **28th June to 10th September 2016:** Lyon Auto/Train station is open daily.
- **1st July to 5th September 2016:** Auto/Train stations at Biarritz, Bordeaux, Brive and Toulouse are open daily.

You can leave your vehicle free of charge in the Auto/Train station car park the day before its departure or collect it the day after its arrival. Every additional day will be charged at €15.

NB: Briangon Auto/Train station is open all year round only on service running days at the times stated in the guide.

Outside of this period, the vehicle must be left on the day of its departure and picked up on the day of its arrival. Any vehicle not collected on its arrival day will only be released when the Auto/Train station next opens, on the days and times indicated on pages 21 to 47. You will be charged an extra fee of €150.

PARIS-BERCY AUTO/TRAIN STATION:

All year round, you can leave your car free of charge in the Auto/Train car park the day before its departure or collect it the day after its arrival within the opening hours of the Auto/Train station. Every additional day will be charged at €15. (see opening timetable on page 21).


➤ FREE TRANSPORT OF LARGE LUGGAGE

The Auto/Train will take at no extra cost (maximum of 2 objects):

- **Bikes attached to bike racks**, when the bike rack is fixed to a tow bar. The overall height must not exceed 1.55m, nor the width of your vehicle.
- **Canoes and windsurf boards** will be directly attached to the car carriers by our teams.
- **Roof boxes** must either be emptied of their content by the owners so the staff can attach them to the car carriers, or placed inside the vehicle.

➤ BREAKFAST ONLY €4.40⁽¹⁾



Present your Auto/Train ticket to one of our partners⁽²⁾ and you will receive breakfast of a hot drink, fruit juice and a croissant or some bread⁽³⁾. You can find the addresses of our partners marked with this symbol  in this guide.

(1) Prices valid at 1st January 2011.

(2) Partner breakfast at 1st January 2016.

(3) Depending on our partners.

LIABILITY AND INSURANCE



➤ LUGGAGE IN YOUR VEHICLE

Your luggage and personal effects in your vehicle remain your liability and the SNCF cannot be held responsible for any damage caused within the limits of its liability.

➤ COMPENSATION FOR DAMAGES

Within the limits of its liability, SNCF compensates for material damage directly attributable to the transportation on Auto/Train, excluding any other damage. The normal value of the element damaged is limited at €389 (without exceeding a total of €10,672 per car and €3,812 per motorbike). The liability of SNCF for loss or damage is governed by articles L.133-1, L.133-3, L.133-4 and L.133-6 of the commercial code. The limitation period is 1 year from the date of actual or scheduled delivery.

Customer service: SNCF Service Clients - 62973 Arras Cedex 09

➤ EXTRA INSURANCE

For the best possible cover, take out extra insurance for your luggage or your vehicle when you buy your ticket (from most stations and SNCF shops in Paris and in some Auto/Train stations in the rest of France and on the websites www.autotrain.voyages-sncf.com and www.aonassurances.com) or when you drop-off your vehicle in most Auto/Train stations as noted in the guide. SNCF and its partner, AON/HELVETIA, can offer you two levels of warranty:

LUGGAGE CERTIFICATE FOR €10:

- For insured assets of €2,000, with no excess.
- In the case of any delay attributable to the SNCF, damages to the order of €100 with justification of expenses due to lack of luggage for any delay of over 12 hours (except for strike action).

LUGGAGE CERTIFICATE +VEHICLE FOR €20:

- For insured assets of €2,000 for luggage, with no excess,
- For insured assets of €2,000 for the car, with no excess,
- In the case of any delay attributable to the SNCF, damages to the order of €100 with justification of expenses due to lack of luggage for any delay of over 12 hours (except for strike action),
- €100 on presentation of the invoice for the hire of a car in the case of a delay of over 6 hours attributable to the SNCF.

The certificate delivered during registration covers the details of the insurance conditions. If you would like to use your own insurance company, you will not be able to receive compensation from SNCF or AON/HELVETIA. Any excesses will remain at your charge.

+ NOTE

- You have the possibility of purchasing several insurance policies.
- The Guaranteed Punctuality pledge does not apply to the Auto/Train.
- Customs may board the Auto/Train and the SNCF is obliged to allow them aboard.

TRAVEL DATES, MAPS AND SERVICE TIMETABLE

Valid until 10th December 2016

- The maps on the following pages will help you find your Auto/Train station in a flash.
- Auto/Train travel days and vehicle loading and collection times are only provided as a guide in this brochure. They may change, particularly in the case of engineering work*. The definitive times for your journey are on your Auto/Train ticket.
- The telephone at the Auto/Train stations is operational on the days and times when the trains are running. Outside of these times call 00 33 892 35 35 35 (cost of an international call) from 7am to 10pm and say "Auto/Train".



CARBON FOOTPRINT:

For each Auto/Train destination you will find CO₂ information for the service providers in the following pages, depending on your destination.

HAVE A GREAT JOURNEY WITH AUTO/TRAIN

OPENING HOURS ➔ PARIS

DATES	DAYS	OPENING TIMES
18 th December 2015 to 1 st April 2016	Monday to Thursday, Saturday	12:00-18:00
	Friday and Sunday	09:00-20:00
2 nd April to 17 November 2016	Every day	09:00-20:00
18 th November to 10 th December 2016	Monday to Thursday, Saturday	12:00-18:00
	Friday and Sunday	09:00-20:00



The vehicle drop-off and collection dates and times are written on your vehicle's ticket.

AUTO/TRAIN SNCF STATION PARIS BERCY

48 bis, boulevard de Bercy
75012 PARIS
Tel: 00 33 1 53 33 60 11



BREAKFAST PARTNER

LA CROISSANTERIE, in Paris-Austerlitz train station
HÔTEL CLARET, 44 bd de Bercy 75012

* Information from your regular points of sale or on 00 33 892 35 35 35 (cost of an international call)

TO CONNECT BETWEEN YOUR STATION AND PARIS BERCY AUTO/TRAIN STATION

The Auto/Train station minibus is no longer in operation, but there are solutions for connecting between passenger stations and Bercy Auto/Train station.

• From Paris Bercy to Paris Gare de Lyon:

- * Bus (every 5 minutes)
 - ✓ **Route 24:** At 'Gare de Bercy', take direction 'Gare St Lazare', get out at 'Gare de Lyon' (Figure 1).
 - ✓ **Route 87:** At 'Gare de Bercy', take direction 'Champs de Mars Tour Eiffel' and get out at 'Gare de Lyon Van Gogh' (Figure 2).
- * Underground (every 3 minutes)
 - ✓ **Route 14:** At 'Bercy', take direction 'St Lazare' get out at 'Gare de Lyon' (Figure 3).
- * On foot (10 minutes): (Figure 4).

• From Paris Gare de Lyon to Paris Bercy:

- * Bus (every 5 minutes)
 - ✓ **Route 24:** At 'Gare de Lyon', take direction 'École vétérinaire de Maisons Alfort', get out at 'Gare de Bercy' (Figure 1).
 - ✓ **Route 87 :** At 'Gare de Lyon', take direction 'Porte de Reuilly' and get out at 'Gare de Bercy' (Figure 2).
- * Underground (every 3 minutes)
 - ✓ **Ligne 14 :** At 'Gare de Lyon', direction 'Olympiades', get out at Bercy (Figure 3).
- * On foot (10 minutes) : (Figure 4).

For those requiring it, a free shuttle can be booked with a 30-minute wait. Please apply to Auto/Train station reception at Bercy, or to staff at the information desk at Paris Gare de Lyon.



Figure 1



Figure 2



Figure 3



Figure 4

• From Paris Bercy to Gare d'Austerlitz:

- * Bus (every 5 minutes)
 - ✓ **Route 24:** At 'Gare de Bercy', take direction 'Gare St Lazare' and get out at 'Gare d'Austerlitz' (Figure 1).
- * On foot (20 minutes) (Figure 5).

• From Gare d'Austerlitz to Paris Bercy:

- * Bus (every 5 minutes)
 - ✓ **Route 24:** At 'Gare d'Austerlitz', take direction 'École vétérinaire de Maisons Alfort' and get out at 'Gare de Bercy' (Figure 1).
- * On foot (20 minutes) (Figure 5).
- * A free shuttle on demand (allow for a 30-minute wait). Please apply to Auto/Train station reception at Paris Bercy, or to staff at the information desk at Gare d'Austerlitz.

• From Paris Bercy to Gare Montparnasse:

- * Underground
 - ✓ **Route 6:** At 'Bercy', take direction 'Charles de Gaulle Étoile', get out at 'Montparnasse Bienvenue' (Figure 6).

• From Gare Montparnasse to Paris Bercy:

- * Underground
 - ✓ **Route 6:** At 'Montparnasse Bienvenue', take direction 'Nation', get out at 'Bercy' (Figure 6).



Figure 5

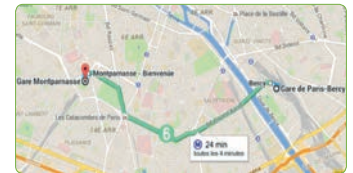


Figure 6

Info: Bus and underground tickets are on sale in underground stations and on board buses (at a higher rate). For those without a season ticket, access to the underground at Bercy is from the Place du Bataillon du Pacifique.